

HighJump Performance Advantage

You've got supply chain data, alright. You're collecting data left and right but perhaps you're unsure how it's all benefiting your operation? How do you put all of that valuable data to work for you? What if you could turn it into graphical, easily interpreted, actionable information that enables you and your team to adjust supply chain processes to effectively improve the bottom line?

Business Intelligence Designed for Your Dynamic Supply Chain

HighJump™ Performance Advantage combines the latest graphical dashboarding technology with industry-developed standards to produce real-time and comparative dashboards using your own data from HighJump™ Supply Chain Advantage. Empowering the right person with timely, meaningful information can enable significant process improvements.

Benchmark Your Performance Against Industry Standards

- Industry-recognized metrics enable you to compare your operation's performance to similar companies
- More than 30 out-of-the box best-practice metrics
- You may also build and incorporate your own company-specific metrics
- Seamless integration with HighJump Supply Chain Advantage

HighJump Performance Advantage ships with more than 30 industry-recognized metrics, displayed in graphical dashboards.

Dashboard examples:

- **Inbound**
- **Outbound**
- **Order Accuracy**
- **Customer**
- **Quality**
- **Capacity and Utilization**



Order Accuracy Dashboard



Customer Dashboard

Practical, Sophisticated Dashboard Displays for the Executive Office or the Supply Chain Manager

All dashboards shipped with HighJump Performance Advantage are designed for enterprise and multi-site use. For example, you may choose to view metrics for site 1, site 2, or across the enterprise.

Several dashboards have time-saving interlinking metrics – if you select a filter on one metric, the display can change on related metrics as well.

Detailed drill-down capabilities are available for several dashboards, allowing the viewer to access more granular information on each metric and help perform root cause analysis.

How Does Business Intelligence Work In the Warehouse? Real-Life Example

Your **warehouse manager** notices a drop in performance of cases shipped versus cases ordered. He looks at a detailed dashboard report and finds the reason is one hot item is holding up several other orders. Another report shows him the item is on a container waiting to be received. He notifies his **receiving manager** to prioritize that shipment to meet the demand and directs his **purchasing manager** to re-order more given the spike in demand. This enables the business to meet customer delivery windows and maintain excellent customer service.

| Dashboard Example | Metrics Displayed |
|---|---|
| Inbound Dashboard | <ul style="list-style-type: none">• Dock-to-stock hours• Percentage of supplier orders received undamaged• Orders (POs) received per hour• Suppliers on-time |
| Outbound Dashboard | <ul style="list-style-type: none">• Line fill rate• Order fill rate• Lines picked and shipped per hour• Orders picked and shipped per hour• Fill rate percent• On-time and ready to ship |
| Quality Dashboard | <ul style="list-style-type: none">• Percent unsalable due to damage, etc.• Inventory count by dollars, units, and location• Inventory shrinkage by month• Inventory shrinkage by type |
| Capacity and Utilization Dashboard | <ul style="list-style-type: none">• Honeycomb percent• Days on-hand by inventory• Days on-hand by item• Percent capacity used by storage device• Shelf capacity used by inventory type |

