



# HighJump Supplier Advantage

## Strengthening the Lines of Communication

As the speed and complexity of your order-fulfillment operations continue to escalate, your ability to meet customer demand becomes directly determined by the suppliers involved in the manufacturing and distribution of your products. Yet, developing and maintaining effective communication with a network of domestic and often international suppliers is a problem many companies are unable to conquer. You are likely struggling with a host of challenges such as extended cycle times, material shortages, unplanned receipts, high inventory and transportation costs, vendor compliance issues and difficulty reconciling invoices—to name a few. Achieving the supplier collaboration required to resolve these issues could be solved with system-to-system communication. But with a supplier network ranging in technology and budgetary resources, this is typically difficult or impossible to implement.

## Reducing Costs Through Effective Supplier Enablement

The HighJump™ Supplier Advantage solution empowers you to dramatically increase the speed of receiving operations, lower inventory levels and push work such as labeling to your suppliers—whether they're around the corner or across the ocean. A secure Web portal provides the basis for real-time information sharing and improved inventory visibility, critical factors in enhancing collaboration and streamlining supply chain operations. Achieving and maintaining collaboration between your distribution center and your supplier network reduces cycle times through real-time communication of demand, order status and potential exceptions. With HighJump Supplier Advantage, you will be able to:

- Reduce inventory levels, shrinkage and obsolescence with a proactive environment for managing replenishment
- Increase facility flow-through and eliminate EDI transaction fees with advance shipping notice-based (ASN) receiving
- Determine the status of goods that have been shipped (and more importantly, when they haven't been shipped or have been shipped short) before they reach your dock doors
- Speed reconciliation with the ability to manage the full purchase order (PO) lifecycle
- Manage events proactively to reduce unexpected delays and expedited shipment costs

## The Functionality You Need

### Supply Chain Event Management

HighJump Supplier Advantage incorporates robust event management functionality to promote proactive issue identification and resolution. This reduces costs by alerting managers and trading partners (via e-mail, pager, fax or phone) to supply chain events and exceptions. Whether your suppliers are based in the U.S. or abroad, this will help you identify issues such as:

- PO tracking, including a supplier rejecting a PO, not responding to a PO request within the specified time window, suggesting other items for replenishment, or short-shipping/over-shipping
- An item falling below a reorder point
- In-process updates not arriving within a specified period of time
- Receipt acknowledgment
- Receipt discrepancies/damage
- Appointment management for receiving products early, late or with no appointment
- Shipment tracking showing when a shipment occurs, if a shipment doesn't occur within the specified time window, or is short-shipped/over-shipped

### HighJump Supplier Advantage

#### Key Areas of Cost Reduction:

HighJump Supplier Advantage provides you with a unique set of immediate benefits that generate fast ROI. You'll achieve measurable reductions in costs associated with:

- Inventory
- Labor
- Transportation
- Procurement transactions
- Material shortages
- Lost orders

### Supplier Portal

HighJump Supplier Advantage features portal pages for both you and your suppliers. Through the portal, your suppliers are able to acknowledge POs, enter shipping information to facilitate ASN-like receiving, and generate labels.

#### Your pages include:

- System and supplier administration
- Supplier performance metrics
- PO and shipment management
- Exception management

#### Supplier pages include:

- Profile administration
- PO and shipment management
- Performance metrics
- Visibility into item quantity for supplied items
- Exception management

### System Integration

The HighJump™ Advantage Link solution empowers seamless, system-to-system integration for both internal and external systems to help ensure the fast, accurate exchange of critical data. This capability gives your suppliers the means to send messages through their business systems instead of through a portal.

### A Key Component of Your Total Supply Chain Execution Solution

HighJump Supplier Advantage is a key component of HighJump Software's comprehensive suite. The HighJump Supply Chain Advantage solutions combine strong functionality and adaptability to help you meet the demands of your business environment today and as needs change.

- Warehouse management
- Transportation management
- Yard management
- ERP data collection
- Delivery management
- Manufacturing execution

