

## IFS SMARTFREIGHT® TRACKER



IFS SmartFreight® Tracker (SFT) – Parcel Tracking Web Portal with Smartphone App. Web Hosted tracking portal providing your customers, own staff or 3<sup>rd</sup> party clients you ship freight for, full visibility of consignment tracking events. Integrates seamlessly with all IFS SmartFreight® transport management solutions (TMS) enabling shipment tracking from creation to final delivery.

### Product Fit

IFS SmartFreight® Tracker (SFT) provides your customers with an ‘Experience’ that promotes repeat business. In the new retail online supply chain, customers are demanding visibility of their orders at all times. This has become a necessary standard for all companies need to address and deliver. Whether a satchel, carton, skid or pallet, if your transport provider(s) can supply tracking events for shipment created via your IFS SmartFreight® TMS, IFS can provide real-time visibility through a custom branded Web Portal. Customers’ access via a URL embedded in a branded Advance Shipping Notice (ASN) email sent directly to them. When used in conjunction with IFS SmartFreight® Enterprise, additional functionality is available to receive, store and report on transport provider tracking data to provide real-time delivery status and DIFOT (Delivered In Full and On Time), reporting.



### Key Attributes

- Single Web Portal to track all shipment regardless of transport provider used.
- Simple, single screen, consistent graphical tracking dashboard plus drill down detailed tracking events.
- Portal can be branded to enhance / reinforce your corporate brand or that of your major clients.
- Simple, free Smartphone App for Android or iPhone for customers to access tracking events on the go, no matter where they are.
- Full DIFOT (Delivered In Full and On Time) dashboard and reporting functionality available to monitor transport providers SLA with IFS SmartFreight® Enterprise

### Return on Investment

- SaaS Model after initial configuration
- Reduced Customer Service costs due to customers tracking their own orders
- Real-time tracking and DIFOT reporting allows transport providers SLA’s to be monitored
- Enhanced Customer Experience encouraging repeat business

Cont’d overleaf

“Delivering Transport Software Solutions”



